

Parking FAQs

Question: How can I secure a parking space at Hillside Church?

Answer: The first step in applying for a parking space permit is to monitor the Hillside Church website. If you have found this FAQ, you have found the correct webpage you need to monitor. 😊 You may also navigate to this page from the main page by choosing the “Resources” tab and then, the “Forms and Links” tab. Information will be posted under the Parking Application section of this page when parking applications are available.

Question: How many spaces are available?

Answer: 75

Question: How is it determined who receives a parking space?

Answer: For the Fall, **all** spaces are filled on a first come, first served basis. For the Spring semester, students who parked with Hillside Church in the Fall are offered a renewal first. Once the renewal period is over, the application is first opened to those who have requested to be placed on a waitlist during the Fall application cycle. Then, the application is open to the general public.

Question: Are there waitlists?

Answer: Yes and no. In the Fall, once every space is filled students can request to be placed on a waitlist in case someone’s circumstances change and they no longer need the space or if they would like to be notified if a parking space is available for the Spring semester. There is **NOT** a waitlist for Fall applicants. Again, each Fall starts a new cycle and each space is filled on a first come, first served basis.

Question: Can I request to be put on a waitlist?

Answer: In the Fall, after all spaces are filled, yes. You can request to be placed on the waitlist in case a student no longer needs the space or chooses not to renew for the Spring semester. Students who are placed on the waitlist in the Fall will be contacted first after the renewal period for the current Fall parkers is finished and before applications are opened to the general public.

Question: When can I apply for parking?

Answer: Each Fall a new cycle for parking begins. The earlier you apply after the application is available, the better. The Fall application period generally does not begin until late June/early July for the Fall semester each year. Applications are continued to be received until all parking spaces are filled. Spring renewals begin the end of October/early November and usually continue for approximately two weeks. If spaces are still available students placed on the waitlist in the Fall will be contacted first before opening up the applications again to the general public.

Question: Can I renew a parking space?

Answer: Renewals are possible for the **SPRING** semester. There is not a renewal process or period for the Fall semester. Each Fall parking cycle is a new parking cycle and the spaces are filled on a first come, first served basis.

Question: How long is the renewal period for the Spring semester?

Answer: Approximately two weeks. Because it is a relatively short period, Fall parkers should monitor their emails closely and add Hillside as “safe” in their address books to ensure the receipt of emails.

Question: I can't get to the church during office hours. Can someone else pick up my pass?

Answer: Yes. Please just notify the office of who will be picking up your pass on your behalf.

Question: Do I need to park in a specific area?

Answer: Yes. Student parking spaces are designated by specific signs. Parking outside of these areas is prohibited.



Question: How is general information communicated regarding parking in general?

Answer: Information regarding when applications are available and other general information about parking is listed on our website on the page where you found the link to this FAQ. You can always navigate to the webpage from the main Hillside Church webpage by choosing the "Resources" tab and then the "Forms and Links" tab. Information will be posted under the Parking Application section of this page.

Question: Once I have been granted a parking space or I am on the waitlist, how will information be communicated?

Answer: 99% of communication with you will be via email. This includes Spring renewal notices sent in the Fall. This is one of the reasons it is **EXTREMELY IMPORTANT** we have an up-to-date email address on file and that the email address is an address checked frequently. If your email changes, it is your responsibility to notify us.

Question: Do we need to apply for a parking pass **each** semester?

Answer: Yes. Even if you parked at Hillside Church in the Fall you will need to renew your application in the Spring.

Question: How do I complete an application?

Answer: Applications are completed online. Applications are not considered complete until both the completed application and **ALL** fees (rental fee **AND** processing fee) are paid.

Question: Are there "assigned" parking spaces, i.e. each parker gets a specific or numbered space?

Answer: No. There are not specific spots for each parker, but all parkers are required to park in the specific area of the parking lot designated for students. There are ample spaces in these areas to accommodate 75 parkers.

Question: Is the parking area covered.

Answer: No

Question: How do students get to and from the parking lot?

Answer: There is not a public transportation stop located directly on our property, but there is a bus stop serviced by Chapel Hill Transit on the opposite side of the road near the end of our driveway. The current designated bus is “C”, but routes change periodically and it would be best to check the transit website or contact them to verify which bus will service the Culbreth Road stop. However, in talking with students, most students either have a friend drop them off/pick them up or use a ride-sharing service like Uber.

Question: How far away from campus is the parking lot?

Answer: According to Google Maps, we are 2.2 miles from Granville Towers, 2.3 miles from the Dean E. Smith Center and 2.0 miles from UNC Student Stores on campus.

Question: How are the fees paid?

Answer: Fees are paid online. Once you complete your application you will receive a link to the Vanco payment site. Please follow this link. You may pay using a credit card (American Express, Discover, Mastercard and Visa) or via EFT/ACH payment from a bank account. There is a small processing fee charged for the payment, currently 1% for ACH transfers and 3% for credit card purchases. When completing the payment portion via Vanco portal it is very important to make sure you accept the “I would like to help offset the processing fees associated with online giving”. To do this the “radio button” should be turned on as in the example below.

The screenshot shows a 'Basket' interface with a shopping cart icon and a notification bubble with the number '1'. Below the title, there is a table with two columns. The first column lists items, and the second column shows actions or amounts. The first row is 'Specials Fund' with a 'Remove' link. The second row is 'One-Time Total + 3%' with the amount '\$309.00'. The third row is 'Designation' with the value 'parking'. Below the table, there is a toggle switch that is currently turned on, followed by the text 'I would like to help offset the processing fees associated with online giving.' At the bottom, there is a blue button labeled 'Continue to review'.

Specials Fund	Remove
One-Time Total + 3%	\$309.00
Designation	parking

☒ I would like to help offset the processing fees associated with online giving.

Continue to review

An application is not considered complete until both the rental and processing fees are received.

Question: What is the cost?

Answer: The cost for parking space rental is determined each semester by the church deacons. There is a rental fee and a small processing fee charged. The rental fee for the Fall 2025 and Spring 2026 semester is \$325 plus a processing fee, currently 1-3% depending on payment method.